

CLIENTS GUIDE TO IMPORTING VEHICLES INTO AUSTRALIA

1. Conduct research

- Is the vehicle eligible to enter Australia?
- Which approval type should I apply for?
- What costs are involved? (e.g. shipping, storage, delivery, approval application, taxes, Custom Duties, cleaning for quarantine purposes, asbestos testing/removal, quarantine inspection costs, medication costs, State or Territory registration and insurance requirements, etc..)
- What are the time frames involved for getting the approval and completing other necessary arrangements?
- What documentation do I need?
- What does each government agency require?
- Do I need to use a broker?
- Will I need to have modifications done to meet national road vehicle standards (Australian Design Rules)?
- What risks are involved with imports a vehicle?



3. Apply for an approval to import a vehicle

- Create an account in [ROVER](#)  (if not already registered)
- Complete the online application form
- Pay the application fee.



2. Apply for an approval to import a vehicle

- Receive email with approval attached
- Approval may contain condition for use of the vehicle
- Government agency: Department of Infrastructure, Transport, Regional Development and Communications.



4. Arrange shipping of a vehicle

- Before shipping, ensure vehicle is steam cleaned inside and outside to remove any materials that may post a quarantine risk (also check under the bonnet and in the wheel arches)
- Before shipping, ensure any air-conditioning gas is removed, if necessary
- Arrange for [asbestos](#)  testing and removal, if necessary
- Government Agencies: Department of [Agriculture](#) , Water and the [Environment](#) , and the [Department of Home Affairs](#) 



5. Get Customs clearance

- Lodge an import declaration
- Pay Customs duty
- Pay Goods & Services Tax (GST)
- Pay Luxury Car Tax, if required
- Ensure this is no [asbestos](#) 
- Government agency: [Department of Home Affairs](#) 



6. Meet Australian quarantine requirements

- Lodge a Quarantine Entry with the [Department of Agriculture, Water and the Environment](#) 
- Arrange inspection appointment (You or your broker may need to be present)
- Government agency: Depart of Agriculture, Ware and the Environment.



7. Meet approval conditions

- Arrange for modification of vehicle, if necessary
- Conduct testing and develop evidence of compliances, if required
- Apply for entry on the [Register of Approval Vehicles](#) (RAV), if necessary



8. Register the vehicle

- Apply to register the vehicle in the relevant State or Territory (if you intend using the vehicle on a public road)
- Government agencies: [State Road and Transport Authorities](#)

Website: <http://www.infrastructure.gov.au/vehicles/imports/>

CONTACT DETAILS

If calling within Australia:
Tel: 1800 815 272

If calling outside Australia:
Tel: +61 2 6274 7444

Email: [Contact us - RVS](#)

International callers, please note: certain countries may not be able to utilise the automated message system in order to talk to an operator. If you find that the automated system is not responding to your options, please hang up and call the Department's switchboard on +61 2 6274 7000 and ask to be patched through to the Vehicle Imports Call Centre.

Contact hours for the call centre:

Mon–Thurs: 9am–5pm AEST

Fri: 9am–4:00pm AEST

Please note that the call centre staff cannot advise whether your circumstances will allow for an application to be approved or refused.